

HOW TO TOP UP THE SIM CARDS

GiffGaff

If the student has a UK credit or debit card go to www.giffgaff.com/activate. If not Giffgaff vouchers can be bought in most shops providing epay, payzone or paypoint services. You can also find them in post offices. Then dial 43430 from your phone. Follow instructions. If topping up for the first time, then top up on line by a minimum of £10 (using your credit/debit card or voucher) and get £5 free credit. Once you have topped up you can choose a goodybag to suit your calling needs. Also you can set an automatic top-up each month.

Lebara

If the student has a UK credit or debit card go to www.lebara.co.uk/topup-home. If not they can get a top up voucher from most convenience stores. Then dial 5588 from your phone. Follow instructions. Once you have topped up you can choose a bundle to suit your calling needs. **To get the best international calling rates you must opt in by texting Best to 65088. Customers who do not opt in will be charged standard rates.**

o2 International

If the student has a UK credit or debit card go to www.o2.co.uk/topup. If not they can get a top up voucher from most convenience stores. Then dial 4444 from your phone. Follow instructions. Always top up by a minimum of £15 as to get unlimited free calls and texts to o2 UK mobile phones.

If you are using a o2 Nano SIM you will need to choose the unlimited tariff option as the SIM is not set to the International cheap calling option. After topping up text NOLIMIT to 21300 or visit www.o2.co.uk/myo2

Lyca

If the student has a UK credit or debit card go to www.lycamobile.co.uk. If not they can get a top up voucher from most convenience stores. Then dial 321 from your phone. Follow instructions. Once you have topped up you can choose a bundle to suit your calling needs

HOW TO PORT (TRANSFER) YOUR OLD MOBILE NUMBER

To Giffgaff

Register and top up your new Giffgaff SIM card. Then contact your existing mobile provider and ask for your Porting Authorisation Code (PAC). Go to www.giffgaff.com/support/transfer, then complete the short form. Number normally will be ported the next day.

To Lebara

Top up your new Lebara SIM card. Then contact your existing mobile provider and ask for your Porting Authorisation Code (PAC). Call 5588 from your lebara mobile, tell them you want to use your existing phone number and give them your PAC code. Number normally will be ported the next day.

To o2 International

Top up your new o2 SIM card. Then contact your existing mobile provider and ask for your Porting Authorisation Code (PAC). Call 4445 from your o2 mobile, tell them you want to use your existing phone number and give them your PAC code. Make sure you are still on the International/Unlimited tariff. Number normally will be ported within 48 hours.

Lyca

Top up and register your new Lyca SIM card. Then contact your existing mobile provider and ask for your Porting Authorisation Code (PAC). Go to lycamobile.co.uk/en/transferyournumber. File out the short form. Number normally will be ported within 48 hours.

Network Number Details to get your PAC code

Vodafone	08700 700191	Ask for PAC
Orange	0800 0797777	Direct line to PAC department
o2	0800 0288151	Ask for "Retentions"
T-Mobile	0808 1219999	Option 2, then ask for "Retentions"
3 Network	0800 3586796	Option 2, then ask for "Retentions"
Tesco Mobile	08453014455	Ask for PAC
Asda Mobile	0800 9520101	Choose Option 1, then 3, then 4, then 1
Virgin Mobile	0808 1008282	Customer Services
Talk Mobile	0800 0494401	Customer Services
Lyca Mobile	0800 6527566	Ask for "Retentions"
Lebara Mobile	020 7031 0791	Ask for your PAC
Vectone Mobile	020 7179 0134	Ask for your PAC

FOR MORE INFORMATION GO TO www.whichsim.co.uk